

# Norbury Wharf Limited

*Registered office:*

The Wharf,  
NORBURY JUNCTION.

Staffordshire. ST20 0PN.

Telephone: (01785) 284292. Facsimile: (01785) 284251.

E-mail: [info@norburywharfltd.co.uk](mailto:info@norburywharfltd.co.uk). Website: [www.norburywharfltd.co.uk](http://www.norburywharfltd.co.uk).

## Conditions of Public trips aboard the Shropshire Star

- All trips depart from the premises of Norbury Wharf Limited at Norbury Junction.
- All trips are operated on a first come, first serve basis.
- The boat will at no time have more than 42 passengers onboard.
- Each trip consists of a one hour cruise from Norbury Junction to Grub Street and return.
- Normal departure times are 11:00, 12:30, 14:00 and 15:30 hours.
- Trips may be altered without notice during quieter and busier times.
- It is essential to book in at Reception at least fifteen minutes before the departure on the day of the trip.
- No refund will be made if a trip is missed.
- Children under the age of 16 must be accompanied by an adult at all times.
- The Company endeavours to operate a fully accessible cruise, so please discuss matters of special needs with us prior to booking and we will make every effort to accommodate you. The Company reserves the right to require persons who are unable to move independently to be accompanied by a companion who is able to provide any necessary assistance to take full responsibility accordingly.
- Animals and Pets are not permitted with the exception of a registered and documented Guide Dog in accompaniment of a visually impaired person. Full responsibility for such an animal remains with the accompanying person, including feeding, hygiene and general control so as not to disturb the other passengers.
- The boat will be at all times under the control of the Captain and Crew. Please note that in the event of unruly behaviour etc. the Hirer will be held responsible for any such behaviour and damage caused by them whilst on our premises. The Cruise can be terminated at any point if the Captain deems the Passengers behaviour unsuitable. The Company reserves the right to close the bar and stop at any time. The Company reserves the right to refuse bookings without assigning any reason for so doing. The Management, at its sole discretion, reserves the right to refuse to take on board any person who in their opinion, either by behaviour or other cause.
- The boat operates as strictly NO SMOKING.
- Passengers must have due regard for their own safety and in particular must not lean out or reach over the side of the boat.
- Subject to the Unfair Contracts Terms Act 1977, the management will not be liable for any injury, loss or damage whilst aboard the craft or on the premises of the Company, however caused.
- Passengers must not drop any items of litter, etc. over the side of the boat.
- No food or beverage may be brought on board by passengers except by prior arrangement with the management.
- Delays may be incurred at times and these are beyond the control of the Company.

Managing Director: Mr. Simon Jenkins. Director Michael Thompson .

Company Secretary: Mr. Robert Jenkins.

Registered in England and Wales Number: 5128836.

VAT number: 850 096 531.